

DaneCom Outreach Update  
November 9 2018

**Reminder: Phase 2 Radios**

A reminder and some clarification on my previous DaneCom Outreach Update reference Phase 2 radios.

Any radios purchased / acquired on or after January 1<sup>st</sup> 2019 are required to have the P25 Phase 2 feature active /turned “on” / purchased and installed. Said another way, any newly purchased or acquired radios that are programmed to utilize DaneCom must be capable of properly processing a Phase 2 channel grant from the DaneCom P25 Trunked Radio System. Your radio vendor can assist you with this process.

**Radios purchased / acquired and active on DaneCom prior to January 1<sup>st</sup> 2019 can continue to be used as they are today until they reach the end of their service life.** However, it is strongly recommended to purchase / install the Phase 2 feature in any radio in your inventory already in service that is capable of being upgraded. **No further exceptions allowing new “Phase 1” radios will be made on or after January 1<sup>st</sup> 2019.**

“Phase 2” technology allows for increased capacity on DaneCom. That means the system will be able to handle double the amount of radio traffic than it can handle currently. While the current “Phase 1” system capacity meets our needs overall, I anticipate DaneCom radio traffic will increase each year. The more “Phase 2” radios on the radio system, the better the capacity of the system overall.

**Reminder – Radio Firmware**

A DaneCom radio is just as much a computer as it is a radio. Your home PC and laptop receive regular updates to keep them running smoothly, to introduce new / updated features, and to provide enhanced security while you use those devices. Your radios need to be regularly updated as well. *Old radio firmware can cause unexpected issues – for both the radio user and the entire DaneCom radio system as well.* Remaining in contact with your radio vendor about the overall health of your radio fleet is the best way to ensure your radios function as you’d expect and receive any needed updates.

Chad Fleck  
Radio System Administrator  
Dane County Public Safety Communications  
210 Martin Luther King Jr Blvd #109  
Madison, WI 53703  
(608)283-2912 desk  
(608)283-1444 24hr DaneCom Help Desk