

9/16/2016

Hello –

DaneCom remains scheduled to “go live” November 1st, 2016 – **that’s 46 days from now**. On that date, all wide-area radio channels used today by Dane County Dispatch will be turned off. If you’re not ready for DaneCom at that time, your department / agency may not have working radios. Don’t let that happen to your agency!

What’s been going on in the world on DaneCom?

- **All DaneCom frequencies have now been approved for use**
- Techs continue to “fine-tune” settings on all subsystems to ensure a smooth transition to DaneCom
- DAQ (Drive) testing began this week and is expected to continue through next week, if not beyond
 - Several teams of people from both the County and the Harris Corporation deployed to test the various DaneCom radio systems
 - All combined, the teams will drive the entire County (and a few areas just outside the county), stopping every mile or quarter mile (depending on the location) to check radio reception and make voice tests
- BER (Bit Error Rate) testing was done previously.
 - Automated testing that doesn’t require a person to talk on the radio
 - Several vehicles used to drive the entire county and a few areas just outside the county to collect signal data
 - Preliminary reports for the P25 radio subsystem indicate BER testing meets or exceeds the contractually agreed-upon 95% on-hip portable coverage guarantee
- The new backup 911 Dispatch Center is nearing (building) completion. Once complete, backup DaneCom equipment will be installed.

As of today, the DaneCom “blackout” has been lifted. Please feel free to place test calls on the system with your radios. Keep in mind that we have not yet accepted the system and the possibility exists that coverage may be reduced in a specific area due to testing and/or system adjustments that can take place prior to system acceptance.

If you have any questions, please reach out to me. Have a great weekend!

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