

Here's the latest information on the DaneCom radio system:

### **DANETAC2**

Should be considered out of service until further notice. DANETAC1 should continue to be assigned as used as usual. Some more changes are on the way for these channels and we expect to share further information soon.

### **Hospital Radios**

We're working to get labels put on the hospital radios so their staffs know to let our fire desk know if a radio is out of service, and also let the appropriate maintainer of the particular radio (Gencomm for DaneCom and Madison Radio Shop for City radios) know so the issue can be diagnosed/fixed. Unlike the pre-DaneCom days, PSC does not own/maintain any of the equipment in emergency rooms – so our main role is being aware if something's out of service so we might warn an ambulance we know to be headed to an affected location. There's been some talk of increasing the ability for ambulances to phone reports into ERs, but this is not moving very quickly.

### **DaneCom (and Madison) Event Talkgroups**

- Both the Madison and DaneCom systems make "Event" talkgroups available for scheduled incidents – as opposed to the "Tactical" talkgroups used for unscheduled incidents. Requests for use of Event talkgroups should be noted on the PSC Duty Supervisor's Outlook calendar or otherwise made obvious on any calendar item we already have for the event. This should help limit overlap or confusion when scheduled events are happening.
- Note that the state WISCOM system only has shared "Tactical" talkgroups, so they try to follow a practice of working downward for scheduled events, and upward for unscheduled. For example, first choices for a scheduled event in our area would be RTAC14, RTAC13, RTAC12, etc. – but an unscheduled tactical situation would get assigned the first available group out of: RTAC12, RTAC13, RTAC14.

### **Issue Reporting**

Please be sure to use the established email ([danecom@countyofdane.com](mailto:danecom@countyofdane.com)) for routine matters, and the Help Desk (608-283-1444) for more urgent needs – and resist the temptation to reach out to someone (Chad F, Rich M, etc.) directly via email or phone unless certain that person is handling a specific situation. This will limit the chance someone doesn't get help quickly as we share and rotate the on-call / after-hours support duties.